

To: **Mayor and City Council**
Through: **Ryan Schroeder, City Manager**
From: **Police Department**
Date: **November 13, 2018**

City Business and Liquor Licenses

BACKGROUND INFORMATION:

Licensing Staff have reviewed the following business and liquor license applications and all requirements have been met.

All license holders must comply with all conditions placed on the property pursuant to any zoning approval.

2019 License Renewals:

2019 On-Sale Liquor Licenses

5-8 Grill & Tap, On-Sale, Outside Service, Sunday Sales
Applebee's, On-Sale, Outside Service, Sunday Sales
Beirut Deli Inc, On-Sale, Sunday Sale
BLVD Bar & Grille, On-Sale, Outside Service, Sunday Sales
Carbone's, On-Sale, Outside Service, Sunday Sales
Cherokee Tavern, On-Sale, Outside Service, Sunday Sales
Chipotle Mexican Grill of Colorado, LLC, On-Sale, Outside Service, Sunday Sales
Dunham's, On-Sale, Sunday Sale
Gallagher's, On-Sale, Outside Service, Sunday Sales
Marty's Bar, On-Sale, Outside Sale, Sunday Sale
Southview Country Club, On-Sale, Outside Service, Sunday Sale, Tobacco

2019 On-Sale 3.2 Liquor Licenses

Chuck E. Cheese's, On-Sale 3.2 Beer

2019 Off-Sale Liquor Licenses

Cub Liquor, Off-Sale Liquor, Tobacco
MGM, Off-Sale Liquor, Tobacco
Smith Liquors, Off-Sale Liquor, Tobacco
Target Corporation, Off-Sale Liquor, Fireworks

City Business and Liquor Licenses

November 13, 2018

Page 2

2019 Off-Sale 3.2 Liquor Licenses

Cub Foods, Off-Sale 3.2, Tobacco, Fireworks

Walmart, Off-Sale 3.2, Tobacco and Fireworks

2019 Business Licenses – Background Required

Laura Abernathy, Massage/Personal

Bobby & Steve's Autoworld, Tobacco, Motor Vehicle Related

Roxane Buranen, Massage/Personal

Teresa Bushman, Massage/Personal

Heather Dorweiler, Massage/Business & Personal

Allyssa Herning, Massage/Personal

Holiday #3554, Tobacco & Motor Vehicle Related

Holiday Stationstores, Tobacco & Motor Vehicle Related

Inter City Oil Inc, Tobacco & Motor Vehicle Related

Mindalea Kuehl, Massage/Business & Personal

Sharon Madison, Massage/Personal

Meghan Parker, Massage/Personal

Pawn America, Pawnbroker/Precious Metal Dealer

Cody Schniepp, Personal Massage License

Steven's Tobacco Inc., Tobacco

Todd Uhlenbrauck, Massage/Personal

Walgreen's, Tobacco

West St. Paul Marathon, LLC, Tobacco, Motor Vehicle Related

West St. Paul Silver & Gold Exchange, Precious Metal Dealer

2019 Business Licenses – No Background

AAMCO Transmission, Motor Vehicle Related

Advanced Disposal Services, Rubbish-Commercial/Residential

Alcaraz Auto Repair, Motor Vehicle Related

All Star Rolloff, Inc, Rubbish-Commercial

Aspen Waste Systems of Minnesota, Inc., Rubbish-Commercial

Big O Tires, Motor Vehicle Related

The Car Wash Co, Motor Vehicle Related

Cherokee Service, Motor Vehicle Related

Dem-Con, Rubbish-Commercial

Dick's Sanitation Inc., Rubbish-Commercial

Discount Tire, Motor Vehicle Related

Gamestop #533, Second Hand Dealer

Goodwill Industries, Inc, Second Hand Dealer

Highland Sanitation & Recycling, Inc., Rubbish-Commercial/Residential

Hometown Tire & Service, LLC, Motor Vehicle Related

Jiffy Lube #1888, Motor Vehicle Related

Keith Krupenny & Son Disposal Service, Inc., Rubbish-Commercial

LePage & Sons, Inc., Rubbish-Commercial

Lightning Disposal Inc, Rubbish-Commercial

Lloyds Construction Services, Rubbish-Commercial

City Business and Liquor Licenses

November 13, 2018

Page 3

2019 Business Licenses – No Background - Continued

Menard, Inc., Fireworks
Midas Muffler Shops, Motor Vehicle Related
Mister Car Wash, Motor Vehicle Related
Nitti Sanitation Inc, Rubbish-Commercial
Paces Tire & Service Center, Motor Vehicle Related
Play It Again Sports, Second Hand Dealer
John Ramus, Special Animal Permit/Exceeds # of Animals
Renaissance Fireworks Inc, Signal Hills Location, Fireworks
Renaissance Fireworks Inc, Robert Square Location, Fireworks
Romero Auto Repair, Motor Vehicle Related
Signal Garage, Motor Vehicle Related
TNT Fireworks, Fireworks
Tennis Roll Off, LLC, Rubbish-Commercial
Triangle Rubbish, Rubbish-Commercial/Residential
Twin City Magic & Costume Co., Fireworks
Twin City Refuse & Recycling, Inc., Rubbish-Commercial
US Bench, Courtesy Benches
Valvoline, Motor Vehicle Related
Veit Disposal Systems, Rubbish-Commercial
Waste Management of MN Inc., Rubbish-Commercial/Residential
West St. Paul Antiques, Second Hand Dealer
Zak’s Auto Service, Motor Vehicle Related

FISCAL IMPACT:

Action	Fund	Department	Account	Amount
Liquor License Fee	101	30000	32110	89,321.00
Other License Fee	101	30000	32199	38,830.00
Background Fee	101	30000	34208	3,700.00
			Total:	\$131,851.00

STAFF RECOMMENDATION:

In processing this application staff found no notable concerns or issues. Staff does not foresee any special or reasonable conditions. Council needs to consider the application for approval.

From: Bud Shaver
Sent: Wednesday, March 14, 2018 8:19 AM
To: Laurie
Subject: RE: Voicing a Complaint about Waste Management

Laurie,

Thank you again for expressing your concerns and frustration. I copied our licensing specialist who will maintain a copy of your email and place it Waste Management's file. The next time they are up for renewal we'll be sure to place a copy of your email in the Council informational packet when the Council considers renewing their license. Again, I'm sorry that you were disappointed in this service.

Bud Shaver || Chief of Police
West St. Paul Police Department
We Serve with Honor and Integrity
1616 Humboldt Avenue
West St. Paul, Minnesota 55118
651-552-4201 || BShaver@wspmn.gov

—Original Message—

From: Laurie [mailto:coogrrr99@yahoo.com]
Sent: Tuesday, March 13, 2018 8:30 PM
To: Bud Shaver <BShaver@wspmn.gov>
Subject: Voicing a Complaint about Waste Management

Tuesday, March 14, 2018

Good morning Chief,

Thank you for taking the time last week so I could briefly explain my dissatisfaction with licensed garbage hauler, Waste Management. Per that conversation, here's the rest of the story.

On February 26th I contacted WM and cancelled my service effective 3/31. I also scheduled a last pick up day of 3/29 and all of my containers would be picked up 1-5 business days after that.

My garbage was picked up on Thursday 3/1 and my garbage container mysteriously disappeared. When I called the next morning (3/2), the Customer Service Rep. could not figure out what happened to the container. She told me that sometimes the container falls into the garbage truck and the driver doesn't notice! She told me a replacement container would be delivered in 1-5 business days and if I didn't have it by Wednesday to call back. I called again on Wednesday (3/7) because I still had no container and frankly I was running out of places to store my dog's waste. This time I talked to Lisa at WM and she was very helpful. Unlike the other CSR, she told me that even if the last pick up wasn't scheduled until 3/29, the order went out to pick up my containers on 3/1. So, at this point I asked to talk to a Supervisor. Lisa transferred me to Helen who said I'm sorry and initiated a complaint/request (Case #7671553) to have the container delivered in time for garbage pick up the next day. Sandy called me back the same day and said they could not accommodate my request because the truck delivering containers would not be in the neighborhood until Thursday.

Here's how I see the situation: If another service provider, like Beissel Window, made a mistake like breaking a window while they were siding my house they would fix the window immediately and without any push back. Conversely, WM made a mistake and removed my garbage container 28 days before the last scheduled pick up. Initially, WM wouldn't admit their mistake. Then they refused to fix THEIR mistake immediately. They refused to be inconvenienced and deliver a new container outside of their regular delivery schedule. But at the same time, they had no problem inconveniencing me. They also pushed back and gave me a big dose of "attitude", making it sound as if I was lucky they would allow me to put my garbage on the curb for pick up without having a container to put it in.

When their license comes up for renewal, I hope the city considers my complaint and focuses on licensing garbage haulers who have exceptional customer service and who recognize their impact on the residents of West St. Paul along with the image of the city of West St. Paul. If you could share my letter with the current City Manager, I would really appreciate it. I can be reached via email at coogrrr99@yahoo.com if you have any questions or concerns.

Thank you,
Laurie Palubicki